

Job Role: Food Delivery Associate Job Role Code: THC/Q2902 Job Role Version: V5.0			Valid Till (Qualification): 30th April 2027			
S.No.	Questions	Option A	Option B	Option C	Option D	Correct Answer
1	What is essential for a safe food delivery?	Practicing good personal hygiene	Avoiding cross-contamination	All of these	Following the rules of temperature control when applicable	C
2	How would you make sure the meal was delivered to the consumer safely and hygienically?	maintain safe distance	sanatize hands and delivery equipment before deliver	none of these	both (a) and (b)	D
3	What would you do if the client was upset with you because the meal delivery was late?	will explain the reason for the delay	I will say, "I'm sorry your order was late, this isn't the customer experience we're aiming for.	all of these	will ensure that this will not be repeated	C
4	You would notify your supervisor about which of the following.	your personal matters	any fault in the vehicle	none of these	a conversasion of customer you overheard	B
5	Why would you stay away from tailgating?	it is a good manner	it is crucial to give drivers a fair amount of	it will increase the fuel efficiency of the vehicle	it doesn't matter	B
6	Which information should be promptly shared with colleagues?	1, 3, 4 & 5 only	2, 3, 4 & 5 only	2 & 4 only	3 & 5 only	A
	1. A KOT change (Kitchen order ticket)					
	2. Recruiting new trainees					
	3. Change in stock inventory					
	4. Any equipment not functioning properly					
5. Any indication of a fire or a gas leak						
7	they complain it to?	Accountant	Commis chef	Housekeeping	Head chef	D
8	Which of these would you classify as hazardous waste?	Household	Chemical	Agricultural	Commercial	B
9	Burning municipal solid waste at an appropriate temperature and under adequate operational circumstances is known as	Recycling	Incineration	Vermicomposting	Landfill	B
10	Which of the following best illustrates an all-encompassing strategy for customer service?	Identifying customer types, addressing their needs appropriately, and maintaining hygiene and grooming standards.	Focusing only on high-paying customers while ignoring hygiene and grooming standards.	Addressing customer needs based on assumptions without identifying different customer types.	Ignoring customer feedback but maintaining hygiene and grooming standards.	A
11	Which of the following actions is necessary to improve your chances of landing an apprenticeship or job?	Creating a basic biodata, searching for jobs, and applying to suitable	Skipping biodata creation and relying on verbal introductions.	Waiting for job offers without searching or applying.	Avoiding apprenticeship opportunities to focus solely on permanent jobs.	A
12	Ensure liquid materials are contained in sealed containers and that packaging is _____ proof.	air	leak	None of these	heat	B
13	Do not ride your bike with _____ oil. That will significantly shorten engine life and increase fuel consumption.	fresh	clean	all of these	dirty	D
14	What qualities should food packaging have?	packaging is right size not too big or too small for the food being delivered	it's safe for delivery	all of these	it's leakproof and maintains the ideal temperature during delivery	C
15	How would you guarantee the food's safety and quality throughout delivery?	Choose purpose-designed containers	Segregate components by temperature	all of these	prevent tempering	C